

# SPORTS COACH & VOLUNTEER WORKSHOP APPLICATION FORM



Course Details: (Please select which course you would like to attend)			
Safeguarding & Protecting Children Level 1		Safeguarding & Protecting Children Level 2 (you must have attended Level 1 to go on this course)	
In Safe Hands (you must have attended Safeguarding Level 1 to go on this course)		Emergency First Aid (must be minimum 16 years old)	
Other (Please specify)			
Date of Course:		Cost:	

Applicants Details:		
Name:		Title: Mr/Mrs/Miss etc.
Address:		
Postcode:	Date of Birth:	
Telephone:	Mobile:	
E Mail:		
Club:		
<b>All course correspondence will be sent by email</b>		

Invoice Details (if applicable):	
Name:	Organisation/Club Name:
Invoice Address:	
Postcode:	Telephone:
E Mail:	
Order Number:	

Additional Information:
Any other relevant information:
If you have any additional support requirements, please contact 01738 454600

Payment Method:	
<input type="checkbox"/> Cheque	<input type="checkbox"/> Credit/Debit Card
<input type="checkbox"/> Cash	<input type="checkbox"/> Payment Enclosed

By signing this form I confirm I have read and understood the terms and conditions which are associated with Live Active Leisure Training Courses.	
<b>Signature:</b>	<b>Date:</b>

Completed Application Forms should be sent to: [training@liveactive.co.uk](mailto:training@liveactive.co.uk)

**Our Data Promise:** Live Active Leisure take your privacy seriously. We collect personal data when you register with us and will only use your personal data to administer your account or provide important information our products and services. However, from time to time we would like to contact you with information of new classes, special offers, Live Active events and more. If you agree to being contacted in this way, please tick the relevant boxes:

Post  Email  Phone  SMS  Social

We promise that we will never share your details for marketing purposes with any third parties. For more information explaining how we use your information please see our privacy policy available on our website. Data Protection: The information provided by you will be used only for the purpose stated. In terms of the Data Protection Act 1998 and General Data Protection Regulations (GDPR) 2016 and you are entitled to know what personal information Live Active Leisure Ltd hold about you. Application should be made to: Data Protection Officer, Live Active Leisure, Caledonia House, Hay Street, Perth, PH1 5HS.

## Training Course Terms and Conditions

### Applications

A place on your chosen course will be confirmed once a course application form and payment have been received. Allocation of places is subject to availability and on a first come first served basis.

If you wish to pay by invoice please provide an invoice address and purchase order, contact name and telephone number.

Where possible all bookings should be made with Live Active Leisure no later than 14 days before the course start date. Late applications may be accepted subject to availability.

### Payment Information

Methods of payment accepted are as follows:

- Cheque (payable to Live Active Leisure Ltd)
- Cash in Person at Caledonia House
- Credit Card (not American Express)
- Debit Card
- Invoice Request (requires purchase order)

### Cancellation Policy

A full refund will be issued if at least 7 days notice is given by the candidate to the Training Officer at Live Active Leisure. Refunds will be credited by cheque to the payee. Cancellation within 7 days of the course start date will result in no refund being offered. There may be the option to transfer your place and payments to an alternate course, subject to availability.

Should you decide to withdraw during the course a refund will not be given.

### Confirmation

You will receive confirmation of your booking on receipt of a completed application form and payment of relevant course fees. The confirmation email/letter will outline the course details including dates, times, venue and any relevant course information.

Live Active Leisure reserves the right to change, alter or cancel any of the details. If this is necessary notification will be given. A full refund will be issued and no penalties made should the new arrangements not be suitable. You will be given the option to transfer to another course subject to availability.

### Attendance

Candidates must attend all scheduled sessions for any course they attend. Failure to attend all sessions will result in the candidate not being presented for assessment (where applicable). In exceptional circumstances extra sessions may be put on, however this will be at the discretion and availability of the Trainer delivering the course. Should candidates fail to attend these extra sessions they will again be denied the opportunity to be assessed.

Candidates may incur a cost for additional sessions.

### Assessment (where applicable)

If you are unsuccessful during an assessment you will be required to re-sit the relevant components of that assessment. Reassessment is arranged between the Candidate and the Trainer. The Training Officer will be notified of any reassessment. Live Active Leisure permits one re-sit of an assessment at no extra charge. Further assessments will incur a charge which will be indicated in the confirmation letter sent to the candidate. It is the candidates' responsibility to attend the assessment at the stated date, time and venue. Failure to attend an assessment without prior notice will result in the candidate being responsible for the cost of the reassessment fee. This may in some cases result in a candidate not being eligible to be reassessed at all.

### Certification

Live Active Leisure will endeavour to issue certificates within one month of the completion date of the course. Many courses however are certified by external agencies and national governing bodies, the timescales on these certificates being issued are not the responsibility of Live Active Leisure. Candidates will be informed who is responsible for certification on each course.

By signing your application form you are confirming that you have read and understood these Terms and Conditions. You are also accepting that the information provided on the booking form will be stored in accordance with the Data Protection Act 1998.

### Important

Our courses are delivered in working leisure centres. Facility staff, visitors and other course members including trainers and assessors should be treated with respect. Verbal or physical abuse will not be tolerated. Candidates may be asked to leave the course at any time for breach of discipline, or for bringing Live Active Leisure's name in to disrepute through their behaviour or actions. In these instances course fees will not be refunded.

### Contact

All correspondence regarding these terms and conditions should be directed to The Training Officer, Live Active Leisure, Caledonia House, Hay Street, Perth, PH1 5HS. Tel: 01738 454614

[training@liveactive.co.uk](mailto:training@liveactive.co.uk)

